

CleanPlus+

Trusted, professional
office cleaning + care

virtu
property



Introducing CleanPlus+



We are CleanPlus+, your hidden heroes in a world of messy offices.

We care about what your office says to the world and we are on hand to take care of just about everything your office needs, from skirting boards to ceilings, desks to dustbins and everything in between.

An experienced, reliable, and quality team of trusted cleaning professionals that understand just what a clean office means to you.

CleanPlus+ from Virtu Property, gives you the peace of mind that your office will always be as spotless as your reputation, with exceptional service and quality at a great price.

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Your hidden heroes in a
world of messy offices

What problems do we solve?

We care+ about your standards

To anyone else an office is an office but to us it's about your business, your team and your standards, and a dirty office says more about your values than you think. At Virtu we believe that a quality cleaning service is key to making sure that your standards are visible – you take care of your team your clients and your business, so why settle for less in your office clean?

We care+ about service

Our team of practical, seasoned experts will provide you with the service and consistency that you need from your office cleaning service. With an experienced mobile team operating across Birmingham from our custom-built cleaning and maintenance vehicles, we can be onsite within the hour. In addition, our team of office and site-based cleaners are on hand to attend to any unforeseen needs providing a much wider scope across Birmingham and the West Midlands, should you need any additional assistance.

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We care+ about quality

In our world, just enough is never good enough, and we take our reputation and yours seriously, which is why we consistently vet our own high standards. Our Care+ Auditing system, based on agreed SLA's at your site and carried out regularly by senior members of the team, will ensure that standards are ALWAYS kept high, because we care+ about your standards. We're picky about our teams and only select team members that meet our high standards, even then we also ensure all staff undertake a full induction process that meet our exact benchmarks, all of which means that you will receive consistency, reliability, and more importantly, people that care+ as much about your office as you do.

But we can do more than just cleaning, the wider Virtu team can offer a full package of facilities management services, including removal of bulk waste, Maintenance repairs, Window cleaning and caretaking. Yes, we really can offer the full package, we are your team, on your side and here when you need us.

CleanPlus+ is exactly that, Cleaning+Care, because we care about your standards and our team work tirelessly to put your office firmly in the spot(less) spotlight.



What do we do?

CleanPlus+ offers you the complete office package. No office is the same, so we will agree to all your requirements in advance, providing a service that is tailored for your business's needs.

Our services include the following:

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|----------------------|---|--|---|
| Bulk waste removal | ✓ | Internal and external window cleaning | ✓ |
| Caretaking services | ✓ | Vacuuming (our Bissell vacuums mean you will not be disturbed) | ✓ |
| Maintenance repairs | ✓ | Skirting boards/Trunking/Piping | ✓ |
| Bin stores | ✓ | Toilet and washroom cleaning | ✓ |
| Graffiti removal | ✓ | Dishwashers & Coffee machines | ✓ |
| Mopping & floor care | ✓ | Replenishment of cleaning & washroom supplies (air fresheners, paper towels, soaps etc.) | ✓ |
| | | Offices upkeep (desks, meeting rooms, communal spaces, receptions, kitchens) | ✓ |

Ready to get started?



**Reliable local
office cleaning at your
fingertips**

How do we do it?

We work with you to provide a service, tailored to your needs. Starting with an initial site survey, we walk through your site together to gain an understanding of current standards and discuss what you're looking for.

Our senior team then produce a site file, which comprises a full risk assessment and method statements (RAMS), COSHH, Insurance documents and office specifications. This site file will be our agreed schedule for your office, so your team will know exactly what needs doing and exactly what's expected. This also provides continuity, so when faced with staff sickness or holidays (we're all human!), our mobile team can pick up exactly where they left off, and you wouldn't notice!



We will also work with you to tailor the frequency of your needs, whether you are looking for full time, five or seven days, early or late – we've got you covered. We also cater to your hours, we are early birds and night owls, so we will agree a suitable time that fits around you.

CleanPlus+ offers a full range of office cleaning services and we understand that no office is the same, so we will agree your requirements in advance, providing a service that is tailored for your business's needs. From the skirting boards to ceilings, from windows to walls, we've got you covered.

Standards are important to us, that's why we'll work to SLA's agreed with you for your site and our Care+ auditing system makes sure we never miss a spot. Our audits are carried out regularly by senior members of the team, ensuring that standards are always high, and consistency is achieved.

**Driven by customer
satisfaction**

Who do we do it for?



Are you a business owner?

The appearance of your office can say a lot about your company. You should feel assured that the appearance of your office is in good hands. We want to understand what you need for your office, and what we can do to make those necessary improvements, that will leave a lasting impact on clients and customers.

Are you responsible for Facilities Management?

Similarly to facilities management, you will be the first point of contact, should there be an issue with the standards of cleaning. We want to work with you to understand what we can do to make noticeable improvements, that will make your job easier.

Or perhaps you're the Office Manager?

Dealing with poor service, will likely impact your role, causing people to raise complaints about the standard of cleaning within your company. You will know your office like the back of your hand, which is why we'll work closely with you to agree SLA's, ensuring that receiving complaints about the cleanliness of the office, is no longer part of your job.



Our services are best suited to offices of 25+ but we'll work with you on the needs of your site. We understand the needs (and pains) of office managers, facilities managers, and business owners.

By taking the time to listen to what you need and what changes you'd like to see from a new provider, we can really get into the details to help you get what you need, fast. We are experts in office cleaning, but we are down to earth real people, and we know that every penny does count when you are running a business and that goes for cleaning services – it's why we care and will always be competitive on costs, helping you get the right service at the right price.

That's CleanPlus+, your hidden heroes.

**Trusted.
Experienced.
Transparent.**





Ready to get started?

Upgrade your office to the **CleanPlus+** approach today

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